

## **Instructions for your maintenance/repair back to BlueSens (read carefully)**

- 1) Submit letter of maintenance via Fax or email before shipping the package physically to us:
  - a. We will send you a RMA number after we received the correct completed letter of maintenance
  - b. Place your RMA number prominent on shipment and your original copy of letter of maintenance
  - c. Ship package to address below (if you have not received RMA number within 24 h, please contact us)
  
- 2) Shipments from within the European Union please use as deliver conditions “DAP Snirgelskamp 25, 45699 Herten, Germany“ related to INCOTERMS 2010  
For EFTA/third party countries (USA/Australia/Brazil etc.) use deliver conditions „DDP Snirgelskamp 25, 45699 Herten, Deutschland“
  - You will be charged for insufficient franked shipments
  
- 3) If a pick-up of your shipment through BlueSens is requested (where available) please get in contact with us after you received the RMA number. Please inform us precisely about dimension, weight and place of pick-up. Costs for service will be taken in account. For EFTA/third party countries accompanying documents will be likely necessary.

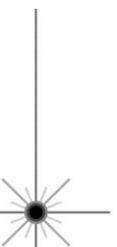
Additional information for 3): For EFTA/third party countries customs will require at least a proforma invoice with precise and clear information about:

- a. Sender/ exporter
- b. Recipient
- c. Kind and value of goods
- d. Country of origin (always state federal republic of Germany)
- e. Reason of import (temporary import to manufacturer for maintenance/repair)

You will find an example/template in the appendix page 6 if necessary.

Please address all shipments only to:

BlueSens gas sensor GmbH  
Snirgelskamp 25  
45699 Herten  
Federal Republic of Germany



## ERRORCODES

### Sensor:

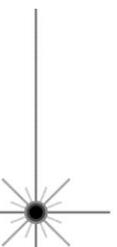
110	Sensor is not found	210	Sensor encountered with liquid
120	Sensor shows wrong values	220	Sensor exposed to heavy mechanical force (for example downfall)
130	Sensorsignal noisy / has heavy peaks	230	1-point-calibration not possible
140	suddenly the sensor reads out oor/oolr	240	analogue output displays ____ mA
150	ComErr	250	Cable broken
160	Sensor does not heat up / is not warm	260	Connections broken
170	Lamp does not blink	270	Loose connections
180	Sensor sterilized with superheated steam		
190	Filter damaged / polluted		
200	Sensor leaks		

### Miligascounter ©

400	MGC leaks, oil drains off		
410	MGC does not count		
420	MGC miscounts		

### BACCom

500	BACCom is not found	530	BACCom encountered with liquid
510	BACCom is not found via ethernet	540	BACCom exposed to heavy mechanical force (for example downfall)
520	LED is not illuminated		



Consignee:

Shipper:

BlueSens gas sensor GmbH

Company  
Department

Snirgelskamp 25

Street

**45699 HERTEN**

**ZIP CODE, TOWN**

FEDERAL REPUBLIC OF GERMANY

**Pro-forma Invoice to RMA No.**

**tt.mm.jjjj**

Quantity	Art. No.	Article description	ID no.	Value (EUR)

**DRAFT**

**No commercial invoice, value for customs purpose only!**

**Temporary return to manufacturer for maintenance/repair.**

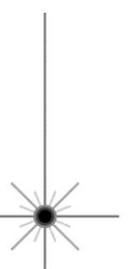
Goods will be sent back to shipper/owner after maintenance/repair.

Tariff no.: 9027 1010 electronic gas analyzers

Country of origin: Federal Republic of Germany

Packages:

Weight: kgs gross





To obtain RMA number, please complete and send a signed copy to [service@bluesens.de](mailto:service@bluesens.de)

RMA RM-\_\_\_\_\_

**Purchaser:**

Company:

Street:

Zip, Location:

Country:

Name:

Tel:

Email:

**Sender (if different):**

Company:

Street:

Zip, Location:

Country:

Name:

Tel:

Email:

**LETTER OF MAINTENANCE**

Please fill in the following list the goods which are returned (please note every part which is not fixed at the sensor)

Pos.	Item	Qty.	Id. Nr. (5 digits)	Error Description / Remarks
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

# LETTER OF MAINTENANCE

## DECLARATION OF NO OBJECTION

If you cannot answer the below-given questions and you cannot confirm by signing this form, that repair of this meter(s) will not affect the health of our co-workers at risk (from the gases measured by the Meter), the meter examination and repair will have to be carried out with the necessary protective measures required for toxic gases. **The extra costs resulting from these measures will be charged to your company.**

Please read carefully and tick **one** box:

I hereby confirm that the answers given on this page are true and correct, and that there is no health risk to the workers repairing the Meter, as a result of gas(es) and or other debris contained within it.

**Or**

I do not know what gases were used and cannot answer the questions. In principle I am prepared and willing to accept the extra costs caused by the use of protective measures in carrying out this examination/repair. Before the meters are examined, I will be advised of the exact amount to be charged for the extra protective measures, to give me the opportunity to either accept these costs or to cancel the examination and repair.

### **Information for the declaration of harmlessness**

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To protect the health of our co-workers and to conform to the current Accident Protection Laws, it is necessary for us to obtain the following information from your company:

- What Gas(es) was/were in contact with the gas analyzer?

- In what approximate concentration were the measured gases present?

- Are the stated gases harmful or toxic?

- Was the device cleaned/neutralized after the last time it was used?

- What can/should be used to neutralize the device if necessary?

**Date / Signature (mandatory!):** \_\_\_\_\_

**Name** (in capital letters):